



To all customers,

RE: GARMIN SERVICE MEMO

1. Please be informed that all servicing (warranty or non-warranty), customers are encouraged to go directly to Garmin Malaysia or choose to send by courier service to Garmin Malaysia Headquarter in which customer has to bear the service charges (out-of-warranty) and both sending and returning courier cost (warranty & out-of-warranty).
2. Customers are required to submit the purchase receipt for warranty claim.
3. Shall customer choose to send the service item by courier service, kindly pack the service item in a proper box, insert the box in the courier bag, seal the package and jot down your contact details. The service unit must be sent together with the copy of the purchase receipt (warranty). We strongly recommend that customers contact Garmin Malaysia on the service procedure before sending the service units.
3. For outstation customers, they can have the option to pass the service item to nearest Fitness Concept outlets with condition of a longer waiting period – minimum of 2 months. Garmin Malaysia Service Department will liaise directly with customers and not Fitness Concept.
4. Fitness Concept shall not be held responsible for any service cost charged.

Please find below address(s) of Garmin Malaysia Customer Care Centre:

Garmin Malaysia Headquarter

Address: 43, Jalan Jejaka 2, Taman Maluri, Cheras, 55100, Kuala Lumpur
Tel: 03-92858062 (*Ask for Service Department*)
Fax: 03-92850162
Email: sales@aeco.com.my
Website: www.aeco.com.my

Local Outlets (Within Klang Valley)

Petaling Jaya: G-01A, Ground Floor, Digital Mall, Seksyen 14/20, Petaling Jaya, Selangor
USJ 19: G-10A, The 19 USJ City Mall, Persiaran Kewajipan, USJ 19, 47620 Subang Jaya, Selangor
Bandar Utama: Lot S201b, 2nd Floor, 1 Utama Shopping Centre, Lebuhr Bandar Utama, 47800 Petaling Jaya, Selangor.

Outstation Outlets

Penang: 1824-G3, Jalan Perusahaan , Auto City, North South Highway Juru Interchange, 13600 Perai, Penang
Melaka: 145, Jalan Merdeka, Taman Melaka Raya, 75000 Melaka
Johor: No. 5, Jalan Indah 15/2, Taman Bukit Indah, 81200 Johor Bahru